

Shelley Anne McGeorge

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QUALIFICATIONS

- More than twenty years health care management experience involving daily operations, staff supervision, strategic planning, policy/procedure development, budget/cost controls and profit/loss concerns.
- An accomplished, versatile professional adept in all aspects of project management, outcome monitoring, solving system problems, establishing new systems and statewide consultation to program directors.
- Exceptional communication skills highlighted by legislative presentations, successful negotiations, published works and team development skills.
- Computer skills in a variety of applications.

SELECTED ACHIEVEMENTS

Developed and directed the Co-occurring State Incentive Grant for the state of South Carolina coordinating the efforts of the S.C. Department of Mental Health, the S.C. Department of Alcohol and Other Drug Abuse Services, and the State Agency of Vocational Rehabilitation through the S.C. Governor's Office to create a system of care for co-occurring clients. Results: Created a new system for screening, assessment and treatment methodologies including financial and data systems.

Directed the development of crisis stabilization and co-occurring capacity at the S.C. Department of Mental Health, developing a new model for coordination of addiction and co-occurring care and working collaboratively to establish Crisis Stabilization Units. Results: 22% reduction in patients waiting in hospital emergency departments.

Directed and managed the staff and programming of a hospital-based department of behavioral health services providing both a partial hospitalization program and structured outpatient program. Results: The program was showcased as an outstanding program of its kind in 1999 and nominated for an American Psychiatric Association Service Achievement Award in 2002.

Developed and co-directed a limited liability corporation for twenty-two multidiscipline behavioral health specialists. Initiated the concept, analyzed other models and persuaded individuals to form the corporation. Established by-laws and budgeting process. Results: Created an independent practice association.

Supervised managed care contracts. Researched the market, devised action plan, negotiated and obtained contracts. Maintained all aspects of contract administration. Results: Provided the corporation with fifteen new contracts from various managed care companies, HMOs and EAPs, substantially increasing referral business.

Established an accounts payable/receivable system. Created policy/procedures, hired, trained and managed staff. Results: Improved accuracy and cash receipts. Maintain zero % turnover staff rate.

Designed and organized a training program for all state employees. Analyzed needs, researched options, developed a protocol and implemented the program. Monitored results and made necessary revisions. Results: Pioneered a progressive discipline program for the state.

Directed a mandatory treatment/education process for DUI offenders. Assisted in drafting legislation and established policy/procedures regarding program implementation. Indirectly supervised 35 specialists and designed an appeals

process. Monitored programs in every county of the state. Results: Established a program providing services to 10,000 offenders annually.

Organized a task force in creation of a crisis response team for Richland County. Developed policy/procedures and a training program. Supervised the team initially and recruited/trained a permanent coordinator. Results: Implemented a response team answering critical incident needs. Provided a successful operations manual.

EXPERIENCE

Program Manager for the Co-occurring State Incentive Grant South Carolina Department of Mental Health/ S.C. Governor's Office	2/2007 to Present Columbia, South Carolina
Director of the Office of Crisis Stabilization and Co-occurring Disorders South Carolina Department of Mental Health	9/2003 to 2/2007 Columbia, South Carolina
Instructor - Contracted to teach a graduate level course University of South Carolina, School of Medicine, Rehabilitation Counseling	4/ 2003 to 9/2003 Columbia, South Carolina
Director of Behavioral Health Services Newberry County Memorial Hospital Diamond HealthCare Inc.	1/ 1999 to 12/2002 Newberry, South Carolina
Marketing/Contract Director Palmetto Providers, LLC	1/1995 to 1/1999 Columbia, South Carolina
ADSAP Coordinator/Project Developer/Consultant South Carolina Commission on Alcohol and Drug Abuse	4/1978 to 8/1986 Columbia, South Carolina
Counselor/Supervisor/ Consultant Private counseling practice	8/1986 to Present Columbia, South Carolina

EDUCATION

Doctor of Philosophy in Counselor Education	University of South Carolina
Master of Public Administration	University of South Carolina
Master of Education in Rehabilitation Counseling	University of South Carolina
Bachelor of Arts, Psychology	University of South Carolina

LICENSES/CERTIFICATION

Licensed Professional Counselor, #442	South Carolina
Licensed Marriage and Family Therapist, #1654	South Carolina
Licensed Supervisor for Professional Counselors, #1913	South Carolina
Certified Trauma Counselor, #1093-1086	International Certification Board of Trauma Counselors

PROFESSIONAL AFFILIATIONS

American Mental Health Counselors Association
South Carolina Mental Health Counselors Association, President 1992-1994, Current Board Member
American Association for Marriage and Family Therapy
South Carolina Association for Marriage and Family Therapy
Association of Traumatic Stress Specialists
South Carolina Chapter of the International Society for Traumatic Stress Studies, President 1990-1994